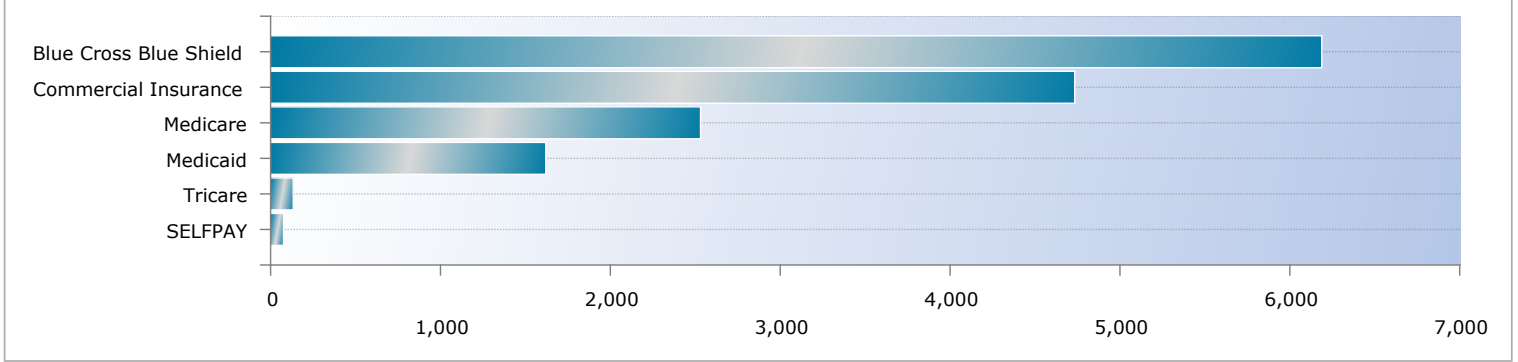


Based on the DOS of the Charge - Rolling 12 Months

Department Name Goes Here

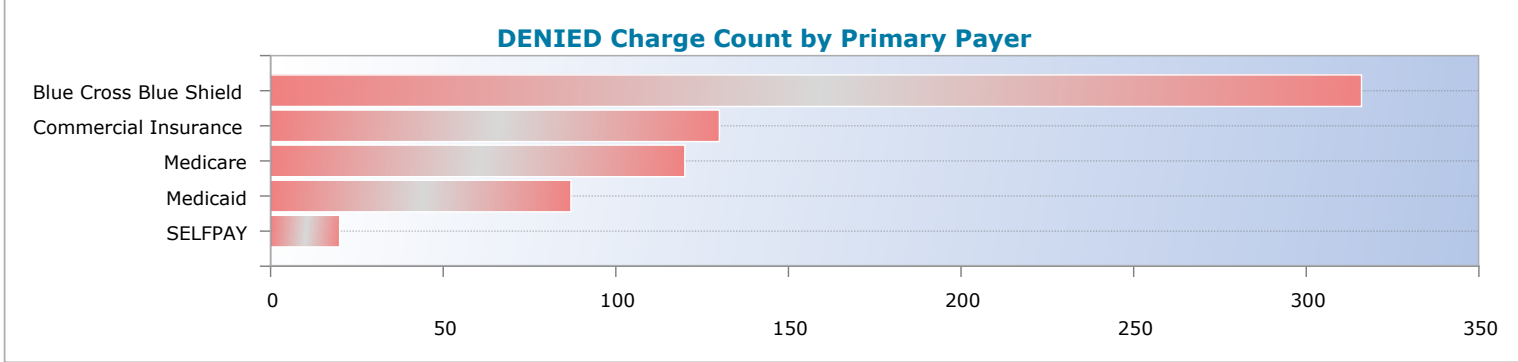
### BILLED Charge Count by Primary Payer



Total Billed Charge Count

15,282

### DENIED Charge Count by Primary Payer



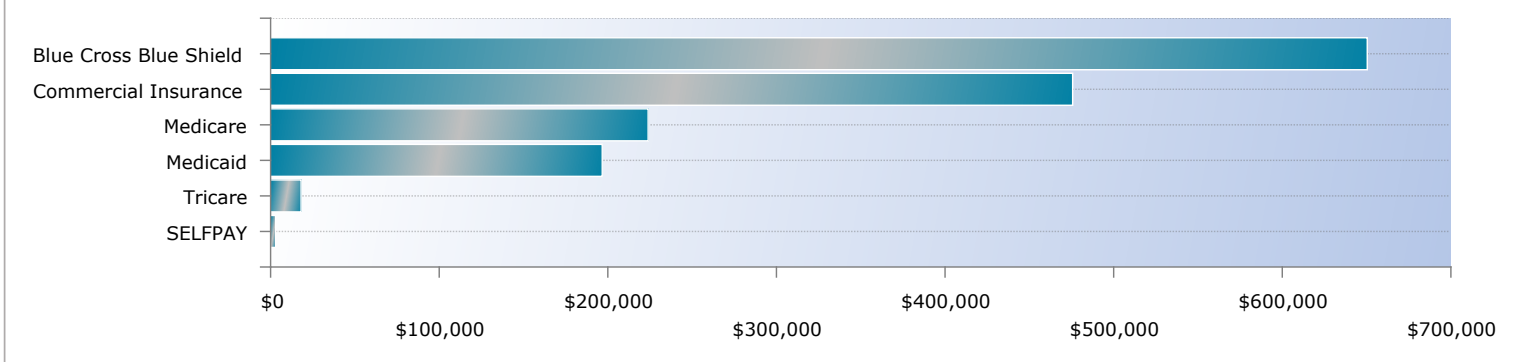
% Denied

4.40 %

Total Denied Charge Count

673

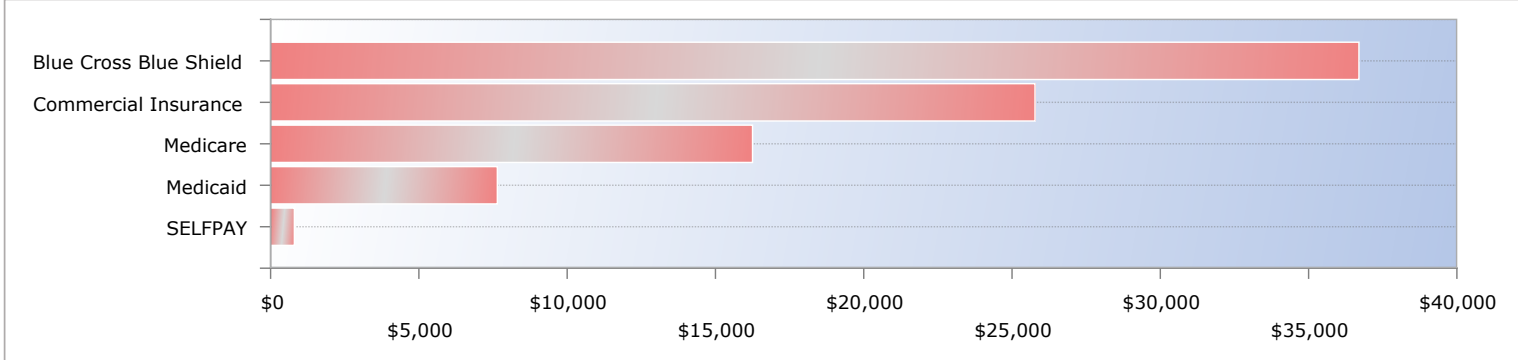
### BILLED Charges by Primary Payer



Total Billed Charges

\$1,567,764

### DENIED (Gross) Charges by Primary Payer



% Denied

5.56 %

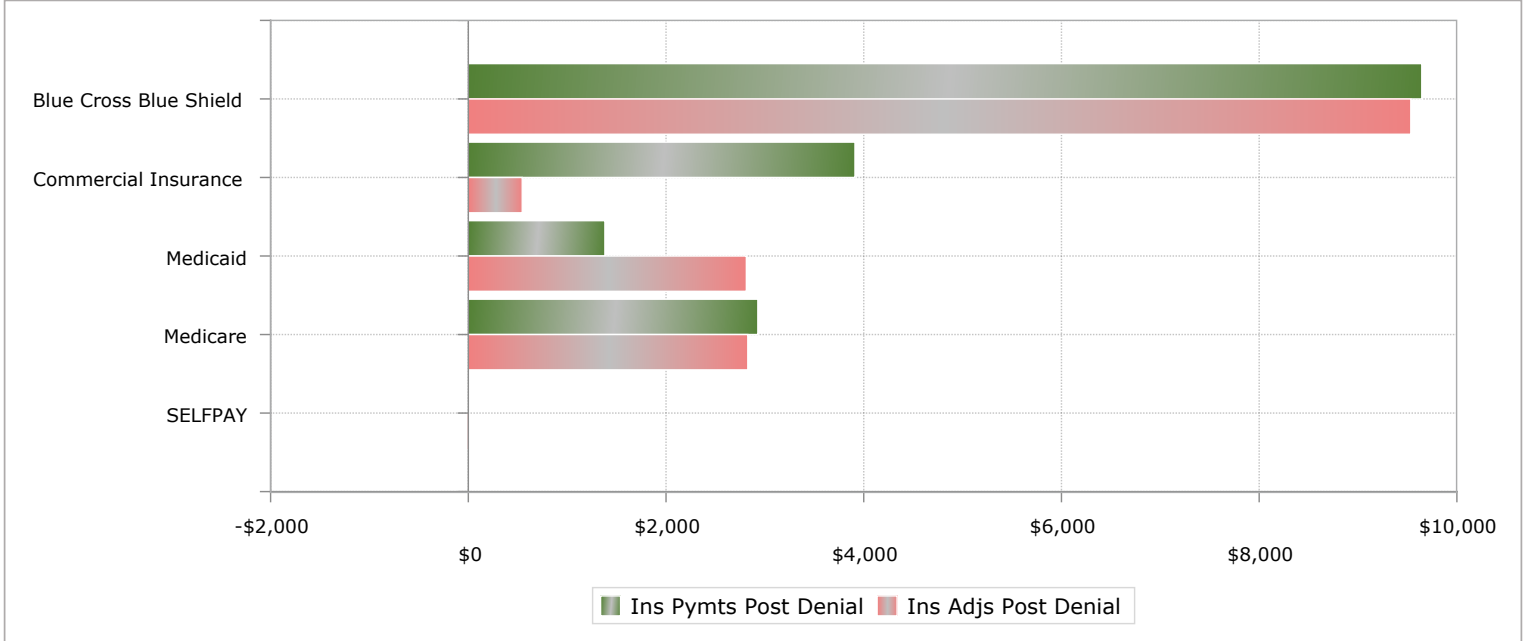
Total Denied (Gross) Charges

\$87,169

Based on the DOS of the Charge - Rolling 12 Months

Department Name Goes Here

### Denial Recovery Primary Payer - Payments and Adjustments Post Denial



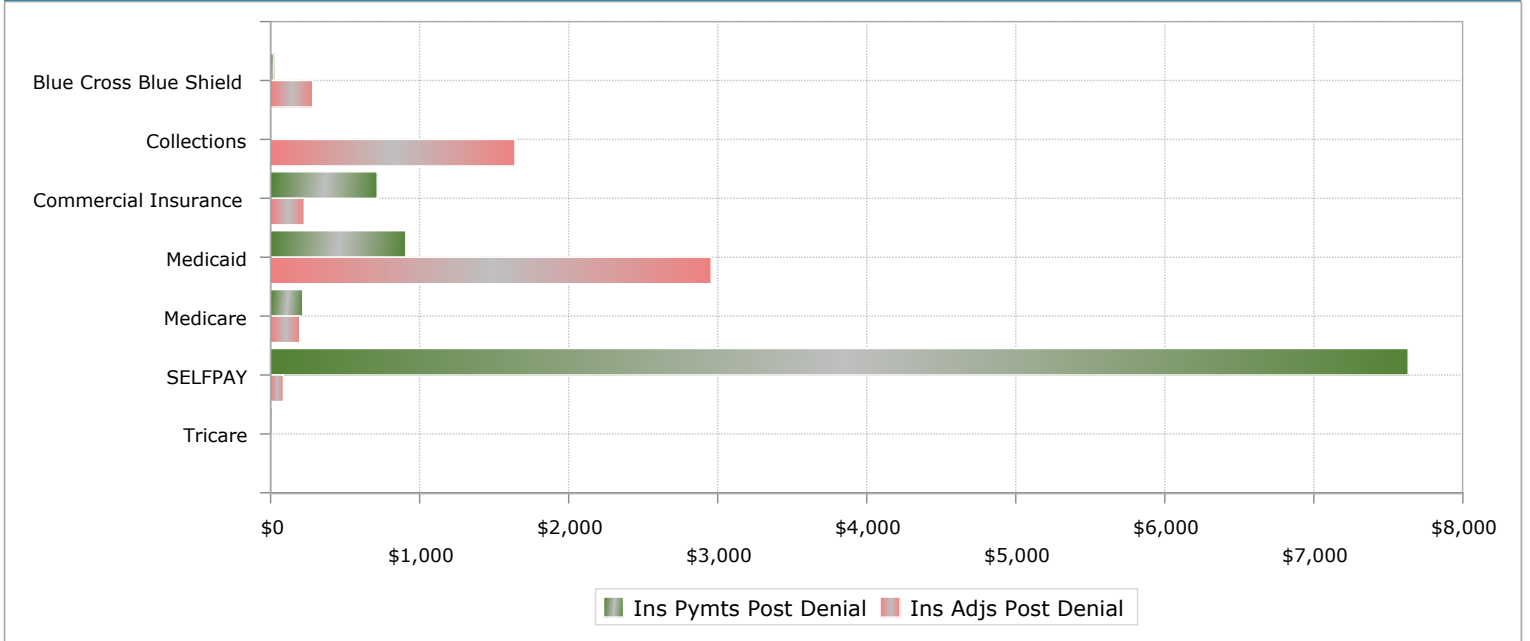
**Total Primary Insurance Pymts Post Denial**

**\$17,867**

**Total Primary Insurance Adj Post Denial**

**\$15,716**

### Denial Recovery Non Primary Payer - Payments and Adjustments Post Denial



**Total Non Primary Insurance Pymts Post Denial**

**\$9,506**

**Total Non Primary Insurance Adj Post Denial**

**\$5,386**

Based on the DOS of the Charge - Rolling 12 Months

Department Name Goes Here

Insurance Category: Blue Cross Blue Shield

Charge Information

Post Denial

Primary Insurance Name	Total BILLED Charge Count	Total BILLED (Gross) Charges	Total DENIED Charge Count	% Denied	Primary Payer Pymts	Primary Payer Adjs	Non Primary Payer Pymts	Non Primary Payer Adjs
BS PA Highmark	6,138	\$644,664	316	5.15 %	\$9,645	\$9,534	\$0	\$0
<b>Blue Cross Blue Shield Totals</b>	<b>6,138</b>	<b>\$644,664</b>	<b>316</b>	<b>5.15 %</b>	<b>\$9,645</b>	<b>\$9,534</b>	<b>\$0</b>	<b>\$270</b>

Insurance Category: Commercial Insurance

Charge Information

Post Denial

Primary Insurance Name	Total BILLED Charge Count	Total BILLED (Gross) Charges	Total DENIED Charge Count	% Denied	Primary Payer Pymts	Primary Payer Adjs	Non Primary Payer Pymts	Non Primary Payer Adjs
Aetna	1,309	\$133,889	61	4.66 %	\$1,921	\$412	\$92	\$92
Aetna HMO or PEBTF	34	\$4,252	5	14.71 %	\$0	\$0	\$0	\$0
Cigna	390	\$39,256	5	1.28 %	\$74	\$56	\$0	\$0
Humana Choice PPO	30	\$2,237	1	3.33 %	\$0	\$0	\$0	\$0
United Healthcare Commercial	422	\$45,941	41	9.72 %	\$1,704	\$60	\$248	\$248
UPMC for Kids CHIP	127	\$14,362	3	2.36 %	\$34	\$16	\$0	\$0
UPMC Health Plan COMM	342	\$28,782	4	1.17 %	\$0	\$0	\$181	\$181
UPMC PPO Plan	129	\$15,113	1	0.78 %	\$0	\$0	\$0	\$0
UPMC Premium Advantage	257	\$27,049	7	2.72 %	\$23	\$2	\$49	\$49
UPMC Premium Business Advantage	275	\$24,934	2	0.73 %	\$155	\$0	\$0	\$0
<b>Commercial Insurance Totals</b>	<b>3,315</b>	<b>\$335,815</b>	<b>130</b>	<b>3.92 %</b>	<b>\$3,911</b>	<b>\$546</b>	<b>\$571</b>	<b>\$222</b>

Insurance Category: Medicaid

Charge Information

Post Denial

Primary Insurance Name	Total BILLED Charge Count	Total BILLED (Gross) Charges	Total DENIED Charge Count	% Denied	Primary Payer Pymts	Primary Payer Adjs	Non Primary Payer Pymts	Non Primary Payer Adjs
Aetna Better Health	98	\$10,099	1	1.02 %	\$7	\$18	\$0	\$0
Gateway Health Plan	424	\$47,919	38	8.96 %	\$1,243	\$2,450	\$39	\$39
Medicaid PA	4	\$300	1	25.00 %	\$54	\$131	\$347	\$347
United Healthcare Comm Medicaid	153	\$18,976	4	2.61 %	\$0	\$21	\$0	\$0
UPMC FOR YOU	910	\$112,960	43	4.73 %	\$78	\$193	\$479	\$479
<b>Medicaid Totals</b>	<b>1,589</b>	<b>\$190,254</b>	<b>87</b>	<b>5.48 %</b>	<b>\$1,382</b>	<b>\$2,813</b>	<b>\$864</b>	<b>\$2,691</b>

Based on the DOS of the Charge - Rolling 12 Months

Department Name Goes Here

Insurance Category: Medicare

Charge Information

Post Denial

Primary Insurance Name	Total BILLED Charge Count	Total BILLED (Gross) Charges	Total DENIED Charge Count	% Denied	Primary Payer Pymts	Primary Payer Adjs	Non Primary Payer Pymts	Non Primary Payer Adjs
Aetna Coventry Medicare	170	\$13,991	7	4.12 %	\$34	\$31	\$0	\$0
Aetna Medicare	274	\$24,942	4	1.46 %	\$55	\$125	\$8	\$8
BS PA Highmark Comm Blue MCR HMO	104	\$10,397	9	8.65 %	\$609	\$700	\$123	\$123
BS PA Highmark Comm Blue MCR PPO	18	\$1,101	1	5.56 %	\$0	\$0	\$0	\$0
BS PA Highmark Freedom Blue	124	\$14,093	2	1.61 %	\$226	\$174	\$0	\$0
BS PA Highmark Security Blue	230	\$13,369	3	1.30 %	\$184	\$356	\$0	\$0
Gateway Medicare	87	\$8,826	11	12.64 %	\$103	\$185	\$0	\$0
Medicare PA	930	\$84,618	53	5.70 %	\$571	\$714	\$85	\$85
United Healthcare Medicare	177	\$13,477	12	6.78 %	\$608	\$515	\$0	\$0
UPMC For Life Dual	40	\$5,799	10	25.00 %	\$24	\$0	\$0	\$0
UPMC For Life MCR HMO	364	\$31,593	8	2.20 %	\$515	\$26	\$0	\$0
<b>Medicare Totals</b>	<b>2,518</b>	<b>\$222,206</b>	<b>120</b>	<b>4.77 %</b>	<b>\$2,929</b>	<b>\$2,827</b>	<b>\$216</b>	<b>\$196</b>

Insurance Category: SELFPAY

Charge Information

Post Denial

Primary Insurance Name	Total BILLED Charge Count	Total BILLED (Gross) Charges	Total DENIED Charge Count	% Denied	Primary Payer Pymts	Primary Payer Adjs	Non Primary Payer Pymts	Non Primary Payer Adjs
SELPAY	76	\$2,998	20	26.32 %	\$0	(\$4)	\$7,633	\$7,633
<b>SELPAY Totals</b>	<b>76</b>	<b>\$2,998</b>	<b>20</b>	<b>26.32 %</b>	<b>\$0</b>	<b>(\$4)</b>	<b>\$7,633</b>	<b>\$86</b>

Insurance Category: Tricare

Charge Information

Post Denial

Primary Insurance Name	Total BILLED Charge Count	Total BILLED (Gross) Charges	Total DENIED Charge Count	% Denied	Primary Payer Pymts	Primary Payer Adjs	Non Primary Payer Pymts	Non Primary Payer Adjs
<b>Tricare Totals</b>	<b>0</b>	<b>\$0</b>	<b>0</b>	<b>0.00 %</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Allergy Totals</b>	<b>13,636</b>	<b>\$1,395,937</b>	<b>673</b>	<b>4.94 %</b>	<b>\$17,867</b>	<b>\$15,716</b>	<b>\$9,284</b>	<b>\$3,464</b>

Based on the DOS of the Charge - Rolling 12 Months

Department Name Goes Here

Payment Insurance Type: Blue Cross Blue Shield

Total Charges Billed: \$3,252,011

Transaction Type: a.Payments

	Primary Payer Amount	Non Primary Payer Amount	Total Amount
<b>Insurance Payments</b>			
BCBS Payment	\$9,645	\$23	\$9,668
<b>Insurance Payments Totals</b>	<b>\$23</b>	<b>\$23</b>	<b>\$9,668</b>
<b>Transaction Type a.Payments Totals</b>	<b>\$23</b>	<b>\$23</b>	<b>\$9,668</b>

Transaction Type: b.Adjustments

	Primary Payer Amount	Non Primary Payer Amount	Total Amount
<b>Admininstration</b>			
Admin Integral Part Of Another Svc Adj	\$41	\$13	\$54
Admin Max Benefits Paid Adjustment	\$138	\$0	\$138
Admin Non-Compensable Diagnosis Adj	\$642	\$0	\$642
<b>Admininstration Totals</b>	<b>\$13</b>	<b>\$13</b>	<b>\$834</b>
<b>Insurance Adjustments</b>			
BCBS Adjustment	\$8,713	\$270	\$8,983
<b>Insurance Adjustments Totals</b>	<b>\$270</b>	<b>\$270</b>	<b>\$8,983</b>
<b>Transaction Type b.Adjustments Totals</b>	<b>\$283</b>	<b>\$283</b>	<b>\$9,817</b>

Payment Insurance Type: Collections

Total Charges Billed: \$0

Transaction Type: b.Adjustments

	Primary Payer Amount	Non Primary Payer Amount	Total Amount
<b>Collection Agency</b>			
Collection Agency Adjustment	\$0	\$1,640	\$1,640
<b>Collection Agency Totals</b>	<b>\$0</b>	<b>\$1,640</b>	<b>\$1,640</b>
<b>Transaction Type b.Adjustments Totals</b>	<b>\$0</b>	<b>\$1,640</b>	<b>\$1,640</b>

Payment Insurance Type: Commercial Insurance

Total Charges Billed: \$2,854,045

Transaction Type: a.Payments

	Primary Payer Amount	Non Primary Payer Amount	Total Amount
<b>Insurance Payments</b>			
Commercial Insurance Payment	\$3,911	\$715	\$4,627
<b>Insurance Payments Totals</b>	<b>\$715</b>	<b>\$715</b>	<b>\$4,627</b>
<b>Transaction Type a.Payments Totals</b>	<b>\$715</b>	<b>\$715</b>	<b>\$4,627</b>

Transaction Type: b.Adjustments

	Primary Payer Amount	Non Primary Payer Amount	Total Amount
<b>Admininstration</b>			
Admin Integral Part Of Another Svc Adj	(\$42)	\$0	(\$42)
Admin Non-Compensable Diagnosis Adj	\$0	\$65	\$65
Admin Non-Compensable Frequency Adj	\$22	\$0	\$22
Admin Prime Paid More	\$0	\$45	\$45
<b>Admininstration Totals</b>	<b>\$0</b>	<b>\$110</b>	<b>\$90</b>

Based on the DOS of the Charge - Rolling 12 Months

Department Name Goes Here

Department Name Goes Here			
<b>Insurance Adjustments</b>			
Commercial Insurance Adjustment	\$566	\$116	\$682
<b>Insurance Adjustments Totals</b>	<b>\$116</b>	<b>\$116</b>	<b>\$682</b>
<b>Transaction Type b.Adjustments Totals</b>	<b>\$116</b>	<b>\$226</b>	<b>\$772</b>
<b>Payment Insurance Type: Medicaid</b>			
<b>Total Charges Billed:</b>			<b>\$1,573,466</b>
<b>Transaction Type: a.Payments</b>			
	<b>Primary Payer Amount</b>	<b>Non Primary Payer Amount</b>	<b>Total Amount</b>
<b>Insurance Payments</b>			
Medicaid Payment	\$54	\$386	\$440
Commercial Insurance Payment	\$1,327	\$521	\$1,849
<b>Insurance Payments Totals</b>	<b>\$907</b>	<b>\$907</b>	<b>\$2,289</b>
<b>Transaction Type a.Payments Totals</b>	<b>\$907</b>	<b>\$907</b>	<b>\$2,289</b>
<b>Transaction Type: b.Adjustments</b>			
	<b>Primary Payer Amount</b>	<b>Non Primary Payer Amount</b>	<b>Total Amount</b>
<b>Admininstration</b>			
Admin Untimely Patient Response	\$0	\$667	\$667
Admin Not on Fee Schedule	\$454	\$35	\$489
Admin No/Late Authorization Adj	\$20	\$0	\$20
Admin Prime Paid More	\$71	\$401	\$473
<b>Admininstration Totals</b>	<b>\$436</b>	<b>\$1,103</b>	<b>\$1,649</b>
<b>Insurance Adjustments</b>			
Commercial Insurance Adjustment	\$2,137	\$1,212	\$3,349
Medicaid Adjustment	\$131	\$641	\$772
<b>Insurance Adjustments Totals</b>	<b>\$1,853</b>	<b>\$1,853</b>	<b>\$4,120</b>
<b>Transaction Type b.Adjustments Totals</b>	<b>\$2,289</b>	<b>\$2,956</b>	<b>\$5,769</b>
<b>Payment Insurance Type: Medicare</b>			
<b>Total Charges Billed:</b>			<b>\$2,239,097</b>
<b>Transaction Type: a.Payments</b>			
	<b>Primary Payer Amount</b>	<b>Non Primary Payer Amount</b>	<b>Total Amount</b>
<b>Insurance Payments</b>			
Commercial Insurance Payment	\$1,339	\$8	\$1,347
BCBS Payment	\$1,019	\$123	\$1,142
Medicare Payment	\$571	\$85	\$656
<b>Insurance Payments Totals</b>	<b>\$216</b>	<b>\$216</b>	<b>\$3,145</b>
<b>Transaction Type a.Payments Totals</b>	<b>\$216</b>	<b>\$216</b>	<b>\$3,145</b>
<b>Transaction Type: b.Adjustments</b>			
	<b>Primary Payer Amount</b>	<b>Non Primary Payer Amount</b>	<b>Total Amount</b>
<b>Admininstration</b>			
Admin Integral Part Of Another Svc Adj	\$40	\$0	\$40
Admin Non-Compensable Frequency Adj	\$1	\$0	\$1
<b>Admininstration Totals</b>	<b>\$0</b>	<b>\$0</b>	<b>\$41</b>
<b>Insurance Adjustments</b>			
Medicare Withhold	\$1	\$0	\$1
Medicare Adjustment	\$686	\$86	\$771

### Based on the DOS of the Charge - Rolling 12 Months

Department Name Goes Here			
BCBS Adjustment	\$1,230	\$84	\$1,314
Commercial Insurance Adjustment	\$859	\$26	\$885
Commercial Insurance Withhold	\$10	\$0	\$10
<b>Insurance Adjustments Totals</b>	<b>\$196</b>	<b>\$196</b>	<b>\$2,982</b>
<b>Transaction Type b.Adjustments Totals</b>	<b>\$196</b>	<b>\$196</b>	<b>\$3,023</b>
<b>Payment Insurance Type: SELFPAY</b>			
<b>Total Charges Billed:</b>			<b>\$41,972</b>
<b>Transaction Type: a.Payments</b>			
	<b>Primary Payer Amount</b>	<b>Non Primary Payer Amount</b>	<b>Total Amount</b>
<b>Patient Payments</b>			
Self Pay Payment	\$0	\$3,468	\$3,468
Check payment via Mail	\$0	\$2,916	\$2,916
Co-pay Cash Payment	\$0	\$100	\$100
Co-Pay Credit Payment	\$0	\$130	\$130
Self Pay Credit Payment	\$0	\$354	\$354
Credit Balance Transfer	\$0	\$10	\$10
Self Pay Cash Payment	\$0	\$347	\$347
Self Pay Check Payment	\$0	\$307	\$307
<b>Patient Payments Totals</b>	<b>\$0</b>	<b>\$7,633</b>	<b>\$7,633</b>
<b>Transaction Type a.Payments Totals</b>	<b>\$0</b>	<b>\$7,633</b>	<b>\$7,633</b>
<b>Transaction Type: b.Adjustments</b>			
	<b>Primary Payer Amount</b>	<b>Non Primary Payer Amount</b>	<b>Total Amount</b>
<b>Admininstration</b>			
Admin Deceased Patient Adj	\$0	\$20	\$20
Admin Small Balance Adjustment	\$0	\$9	\$9
<b>Admininstration Totals</b>	<b>\$0</b>	<b>\$29</b>	<b>\$29</b>
<b>Bad Debt</b>			
Bad Debt Write Off	\$0	\$64	\$64
<b>Bad Debt Totals</b>	<b>\$0</b>	<b>\$64</b>	<b>\$64</b>
<b>Collection Agency</b>			
Collection Agency Reinstatement (-)	\$0	(\$16)	(\$16)
<b>Collection Agency Totals</b>	<b>\$0</b>	<b>(\$16)</b>	<b>(\$16)</b>
<b>Insurance Adjustments</b>			
Self Pay Small Balance Adjustment	\$0	\$9	\$9
Commercial Insurance Adjustment	(\$4)	\$0	(\$4)
<b>Insurance Adjustments Totals</b>	<b>\$0</b>	<b>\$9</b>	<b>\$5</b>
<b>Transaction Type b.Adjustments Totals</b>	<b>\$0</b>	<b>\$86</b>	<b>\$82</b>
<b>Payment Insurance Type: Tricare</b>			
<b>Total Charges Billed:</b>			<b>\$18,097</b>
<b>Transaction Type: a.Payments</b>			
	<b>Primary Payer Amount</b>	<b>Non Primary Payer Amount</b>	<b>Total Amount</b>
<b>Insurance Payments</b>			
Tricare Payment	\$0	\$11	\$11
<b>Insurance Payments Totals</b>	<b>\$0</b>	<b>\$11</b>	<b>\$11</b>
<b>Transaction Type a.Payments Totals</b>	<b>\$0</b>	<b>\$11</b>	<b>\$11</b>