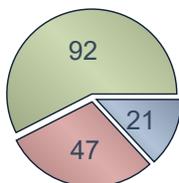


Cancellations Current Month

Cancellations Provider vs Patient



■ NOT RECORDED
 ■ PATIENT
 ■ PROVIDER

Total Appointments	529
Total Cancelled	160
Cancellation Rate	30.2 %
Same Day Cancelled	30
Same Day Cancelled %	6 %
Projected Revenue Loss	\$15,223

Cancellations Current Month

NOT RECORDED

NOT RECORDED

Appointment Type	Total Cancelled	Same Day Cancelled	Projected Revenue Loss
BLOOD PRESSURE 15 MIN	1	0	\$95
LAB VISIT 15 MIN	1	1	\$95
OFFICE VISIT 15	11	7	\$1,047
OFFICE VISIT 30	3	1	\$285
PHYSICAL 60 MIN	5	2	\$476
Grand Total	21	11	\$1,998

PATIENT

PATIENT CANCELLED

Appointment Type	Total Cancelled	Same Day Cancelled	Projected Revenue Loss
BLOOD PRESSURE 15 MIN	2	2	\$190
LAB VISIT 15 MIN	1	0	\$95
OFFICE VISIT 15	22	2	\$2,093
OFFICE VISIT 30	10	4	\$951
PHYSICAL 60 MIN	7	1	\$666

PATIENT IN HOSPITAL

Appointment Type	Total Cancelled	Same Day Cancelled	Projected Revenue Loss
PHYSICAL 60 MIN	1	0	\$95

PATIENT RESCHEDULED

Appointment Type	Total Cancelled	Same Day Cancelled	Projected Revenue Loss
OFFICE VISIT 15	3	0	\$285

UNKNOWN/ NO REASON

Appointment Type	Total Cancelled	Same Day Cancelled	Projected Revenue Loss
LAB VISIT 15 MIN	1	1	\$95
Grand Total	47	10	\$4,472

PROVIDER

CHANGE IN PROVIDER SCHEDULE- PT BUMPED

Appointment Type	Total Cancelled	Same Day Cancelled	Projected Revenue Loss
BLOOD PRESSURE 15 MIN	1	0	\$95
LAB VISIT 15 MIN	4	3	\$381
OFFICE VISIT 15	37	4	\$3,520
OFFICE VISIT 30	14	2	\$1,332
PHYSICAL 60 MIN	29	0	\$2,759
PO60	1	0	\$95

SCHEDULING ERROR

Appointment Type	Total Cancelled	Same Day Cancelled	Projected Revenue Loss
OFFICE VISIT 15	3	0	\$285
OFFICE VISIT 30	1	0	\$95
PHYSICAL 60 MIN	2	0	\$190
Grand Total	92	9	\$8,753
Grand Total	160	30	\$15,223